Problem Solving

Soft Skills Training Workshop
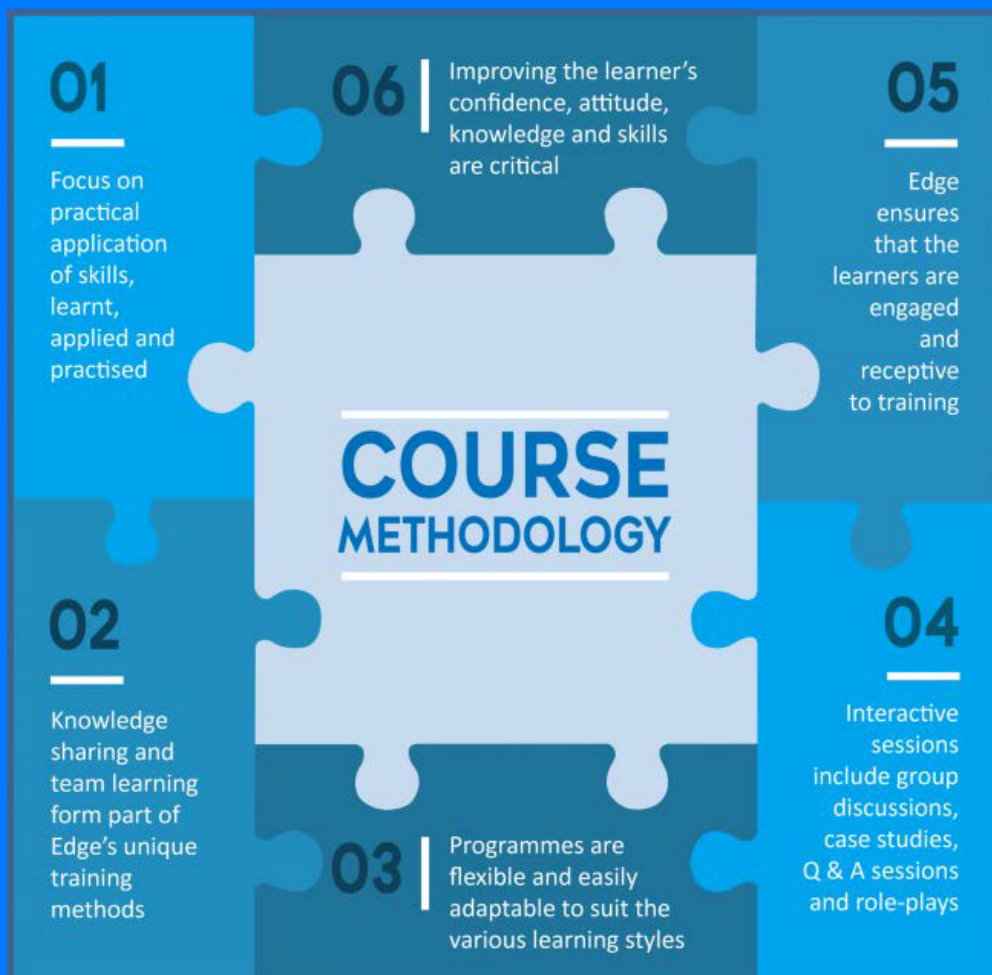
IT'S BROKE, LET'S FIX IT

Workshop Outline

·Define problem solving

·Solve problems as a team

·Apply the 4 steps to problem solving

· Identify problem solving tools

  -Communication
  -Brainstorming
  -Understand the root cause analysis
  -Formulate a cause and effect analysis
  -Formulate a paired comparison analysis
  -Understand the pareto analysis
  -Formulate a risk analysis
  -Prepare flow charts

Objective

By the end of this course you will have a better understanding of how to solve problems in teams and in your own life. Role playing the various tools and basic steps to finding solutions to problems in generic business situations, will enable you to better apply these skills to work and real-life situations.

01 Focus on practical application of skills, learnt, applied and practised

06 Improving the learner's confidence, attitude, knowledge and skills are critical

05 Edge ensures that the learners are engaged and receptive to training

COURSE METHODOLOGY

02 Knowledge sharing and team learning form part of Edge's unique training methods

03 Programmes are flexible and easily adaptable to suit the various learning styles

04 Interactive sessions include group discussions, case studies, Q & A sessions and role-plays

About Edge Training

With over 22 years of Human Development training experience, Edge Training has a Level 1 BBBEE Scorecard, a National Footprint and Full Accreditation with Services SETA. Together with our BEE partners, we are commited to solving BEE related Skills Development Challenges in a meaningful way. Whether an Accredited Short Course, a Behaviour Changing Workshop or a Learnership, our highly skilled and dedicated team can offer you a solution. We source the learners and manage all the necessary requirements for disabled and unemployed Learnerships. Most of our Learnerships and Workshops are also offered as online courses.

Get in Touch

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