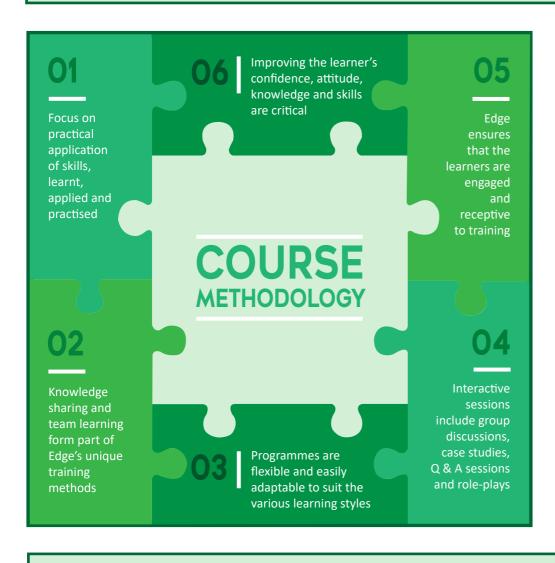


## **WORKSHOP OUTLINE**

- Define problem solving
- Solve problems as a team
- Apply the 4 steps to problem solving
- Identify problem solving tools
  - Communication
  - Brainstorming
  - Understand the root cause analysis
  - Formulate a cause and effect analysis
  - Formulate a paired comparison analysis
  - Understand the pareto analysis
  - Formulate a risk analysis
  - Prepare flow charts



## **OBJECTIVE**

By the end of this course you will have a better understanding of how to solve problems in teams and in your own life.
Role playing the various tools and basic steps to finding solutions to problems in generic business situations, will enable you to better apply these skills to work and real-life situations.

## EDGE TRAINING CONSULTANCY

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